

WebCargo's quick guide to eBooking

Using this quick guide, you can find out how to take advantage of many airlines' live rates and bookable capacity on the WebCargo platform and secure shipments in minutes.

1. After logging in, click on the **New eBooking** tab. You'll be prompted with a screen to add your shipment details.

The screenshot shows the WebCargo eBooking interface. At the top, the 'New eBooking' tab is highlighted with a red box. The interface is divided into several sections:

- Search and book:** Includes 'Add to your Saved Searches' and 'Search manager' links.
- Itinerary:** Contains input fields for 'Origin Airport', 'Destination Airport', and 'Departure date' (30/12/2023).
- Goods Type:** Features a 'Commodity' dropdown menu with a 'Choose from list' link and a prompt to 'Type a 4 digits HS code, commodity name or choose from options'.
- Shipment Details:** Includes radio buttons for 'Calculate by boxes' (selected), 'Calculate by total shipment', and 'ULD'. It also has checkboxes for 'All turnable', 'All stackable', 'Turnable', and 'Stackable'. A summary bar shows 'Shipment total: 0 Units, 0 CBM, 0 KG'.
- Additional Information:** Contains an 'IATA code' input field (1235567/1234) and a checked checkbox for 'This shipment is screened'.

At the bottom, a blue button labeled 'Search flights and rates' is visible.

2. Fill in your shipment details. Make sure to fill in the mandatory fields such as the origin and destination airport, departure date and Goods, or commodity type.

Search and book Add to your Saved Searches Search manager

Itinerary

From To Departure date

Goods Type

Commodity ⓘ [Choose from list](#)

If selecting a temperature-controlled commodity, identifiable with a purple thermometer icon, additional information boxes will become available, such as the temperature range, dry ice specifications, and information about data loggers. If your shipment contains dry ice, you can also specify this and add its individual weight. This will be added to the total weight of your shipment.

Itinerary

From To Departure date

Goods Type

Commodity ⓘ [Choose from list](#)

🌡️ Temperature control range °C | °F

This shipment contains dry ice

Dry ice weight ⓘ

Does your shipment contain Data Loggers/Temperature trackers?

Yes, my shipment contains Data loggers/Temperature trackers

No, it doesn't

What type are they?

ELI - Lithium Ion Batteries

ELM - Lithium Metal Batteries

Quantity

Next, specify if you want to **calculate by box**, **calculate by total shipment**, or by **ULD** and if your packages are turnable or stackable.

Shipment Details

Calculate by boxes Calculate by total shipment ULD

Units	Dimensions ⓘ	Weight: <u>Unit</u> Total	<input type="checkbox"/> All turnable <input checked="" type="checkbox"/> All stackable				
<input type="text" value="0"/>	<table><tr><td>Length</td><td>Width</td><td>Height</td><td>CM</td></tr></table>	Length	Width	Height	CM	<input type="text" value="0"/> <input type="text" value="KG/Unit"/>	<input type="checkbox"/> Turnable <input checked="" type="checkbox"/> Stackable
Length	Width	Height	CM				

Units
0 CBM
0 KG/Total

Shipment total: **0 Units, 0 CBM, 0 KG**

Tip: if you are shipping multiple boxes of varying weights and dimensions, click on the **add units** icon. This will add another row, so you can add specific details for each box.

Finally, in the **Additional Information** section, make sure if you have multiple IATA codes, to select the correct one from the dropdown. Then specify whether your shipment needs to be screened.

Additional Information

IATA code

 This shipment is screened

Once you have entered your details, click the blue **Search flights and rates** button. WebCargo will then search, compare and fetch real-time rates and live capacity with all available airlines for your chosen route.

3. Once your search results have loaded, you will see live rates and capacity from all available airlines for your chosen route. The search results are by default filtered by the **Cheapest** option.

The screenshot displays the WebCargo search results interface. At the top, the search parameters are: LONDON, UNITED KINGDOM to NEW YORK, UNITED STATES, Departure Date: Jan 03, 2024, Goods type: General Cargo, Load: 2 Units, Total shipment: 2 CBM, 100 KG. A green box highlights the 'Estimated average CO2e 400.86 Kg'.

Below the search parameters, there are filters for 'Matrix' (Matrix selected), 'Rate/kg' (Both selected), and 'Airline currency (default)'. A red box highlights the filter buttons: 'Airline', 'Service', 'Itinerary', 'Aircraft', 'Surcharges', and 'Range'.

The main results section shows 'Showing the 42 cheapest rates'. A red box highlights the summary bar with four options: 'Best Value · £423.55', 'Cheapest · £350.18', 'Quickest · £460.23', and 'Greenest · £423.55'. The 'Cheapest' option is selected.

The results are presented in a grid format, showing flight details for various airlines across different dates (Wed 03 JAN to Mon 08 JAN). The airlines shown are Air France, KLM, ITA - Italia Trasporto Aereo, and Delta Air Lines. Each entry includes the route (e.g., LHR to CDG to JFK), flight times, and the rate per kg (e.g., 1.13 £/kg). A red box highlights the first row of results for Air France on Wed 03 JAN.

Airline	Route	Flight Times	Rate (£/kg)
Air France	LHR → CDG → ... JFK	11:59 pm - 08:00 am +3 ⌚ 61h 1	1.13 £/kg
Air France	LHR → CDG → JFK	11:59 pm - 10:40 am +2 ⌚ 39h 41	1.24 £/kg
Air France	LHR → CDG → JFK	11:59 pm - 10:40 am +2 ⌚ 39h 41	1.24 £/kg
Air France	LHR → CDG → JFK	11:59 pm - 04:10 pm +2 ⌚ 45h 11	1.23 £/kg
Air France	LHR → CDG → JFK	11:59 pm - 02:20 pm +2 ⌚ 43h 21	1.13 £/kg
Air France	LHR → CDG → ... JFK	11:59 pm - 08:00 am +3 ⌚ 61h 1	1.12 £/kg
KLM	LHR → AMS → ... JFK	03:00 pm - 08:00 am +3 ⌚ 70h	1.13 £/kg
KLM	LHR → AMS → JFK	03:00 pm - 11:25 am +2 ⌚ 49h 25	1.14 £/kg
KLM	LHR → AMS → JFK	03:00 pm - 02:20 pm +2 ⌚ 52h 20	1.24 £/kg
KLM	LHR → AMS → JFK	03:00 pm - 11:25 am +2 ⌚ 49h 25	1.13 £/kg
KLM	LHR → AMS → ... JFK	03:00 pm - 08:00 am +3 ⌚ 70h	1.12 £/kg
KLM	LHR → AMS → ... JFK	03:00 pm - 08:00 am +3 ⌚ 70h	1.12 £/kg
ITA - Italia Trasporto Aereo	LHR → FCO → JFK	05:15 pm - 02:25 pm +1 ⌚ 26h 10	1.26 £/kg
ITA - Italia Trasporto Aereo	LHR → FCO → JFK	05:00 pm - 02:25 pm +1 ⌚ 26h 25	1.26 £/kg
ITA - Italia Trasporto Aereo	LHR → FCO → JFK	04:55 pm - 02:25 pm +1 ⌚ 26h 30	1.26 £/kg
ITA - Italia Trasporto Aereo	LHR → FCO → JFK	05:25 pm - 02:25 pm +1 ⌚ 26h	1.26 £/kg
ITA - Italia Trasporto Aereo	No results found for your search criteria.		
ITA - Italia Trasporto Aereo	No results found for your search criteria.		
Delta Air Lines	LHR → JFK	04:00 pm - 07:35 pm ⌚ 8h 34	1.27 £/kg
Delta Air Lines	No results found for your search criteria.		
Delta Air Lines	LHR → JFK	04:00 pm - 07:35 pm ⌚ 8h 34	1.27 £/kg
Delta Air Lines	No results found for your search criteria.		
Delta Air Lines	LHR → JFK	04:00 pm - 07:35 pm ⌚ 8h 34	1.27 £/kg
Delta Air Lines	No results found for your search criteria.		

The rates shown are not real.

You can also see an estimated average of your shipment's Co2 emissions on the information provided, which is the green section shown above.

Use the different options at the top to choose how the results are organised. These can be organised by **Best value**, **Cheapest**, **Quickest**, and **Greenest**.

Showing the 42 best value rates | These rates only include freight, fuel and security by default. Other surcharges may apply.

Best Value · £423.55 | Cheapest · £350.18 | Quickest · £1,834.25 | Greenest · £423.55

< Wed 03 JAN | Thu 04 JAN | Fri 05 JAN | Sat 06 JAN | Sun 07 JAN | Mon 08 JAN >

Delta Air Lines

LHR → JFK
04:00 pm - 07:35 pm
⌚ 8h 34
£ 423.55
1.27 £/kg

No results found for your search criteria.

LHR → JFK
04:00 pm - 07:35 pm
⌚ 8h 34
£ 423.55
1.27 £/kg

No results found for your search criteria.

LHR → JFK
04:00 pm - 07:35 pm
⌚ 8h 34
£ 423.55
1.27 £/kg

No results found for your search criteria.

The rates shown are not real.

Within the search results, you'll find boxes with the flight itinerary, and price per KG called **rate cards**. Inside these cards, you'll find the flight itinerary, transit time, total price and the price per KG/LB. Change what price you see inside the rate card by clicking on the **Rate/kg or Rate/lb**, **Total**, or **both** buttons located above the rate results.

Rate/kg ▲ | Total | Both

Rate/kg

Rate/lb

Sun 23 OCT

2.68 €/kg

BCN → IST → JFK
06:30 pm - 05:15 pm +1
⌚ 28h 45
3.00 €/kg

Use other filters to organise your results by **Airline**, **Service**, **Itinerary**, **Aircraft**, **Surcharges** and **Range**.

- Airline
- Service
- Itinerary
- Aircraft
- Surcharges
- Range

Airline: select if you want to see rates from a specific airline (if the rates are available.)

Service: specify if you want Standard or Express services.



Itinerary: specify if you want direct flights only or with stopovers.

Aircraft: specify if you want freighters only aircraft or all available.

Surcharges: specify if you want results shown with surcharges included for only **Fuel and security**, or with **Other fees** applied.

Range: add range filters depending on price, journey duration and departure time.

Airline logos are located on the left-hand side of the rate card results, with their rates showing on the corresponding row.

	Fri 26 JAN ⇅	Sat 27 JAN ⇅	Sun 28 JAN ⇅	Mon 29 JAN ⇅
 Turkish Cargo	BCN → IST → JFK 02:25 pm - 11:10 am +1 ⌚ 26h 45 176 € (+) \$ 8.80 €/kg (+)	BCN → IST → JFK 02:25 pm - 11:10 am +1 ⌚ 26h 45 176 € (+) 8.80 €/kg (+)	BCN → IST → JFK 11:25 am - 06:15 am +1 ⌚ 24h 50 176 € (+)  8.80 €/kg (+)	BCN → IST → JFK 02:25 pm - 11:10 am +1 ⌚ 26h 45 176 € (+) 8.80 €/kg (+)

Tip: View the search results in a more classic view by clicking on the **Classic** icon. Click **Matrix** to go back to the previous layout.

Matrix Classic
 Departure date | Airline best price
Rate/kg Total Both
€ Euro
Airline Service Itinerary Aircraft Range

Showing 351 results from the airlines Displayed rates are All-in (including freight rate fuel and risk. Other surcharges may be included depending on the airline.)

22/10/2022 From 415 €
23/10/2022 From 415 €
24/10/2022 From 415 €
25/10/2022 From 415 €
26/10/2022 From 415 €
27/10/2022 From 415 €

Airline	Service	Rate	Surcharges	Itinerary	Departure	Arrival	Duration	
Turkish Airlines	GENERAL CARGO	2.90 €/kg	10.00 €	BCN → IST → JFK	Sat 22 Oct - 18:30	Sun 23 Oct - 17:15	28h 45m	3.00 €/kg Select
Turkish Airlines	GENERAL CARGO	2.90 €/kg	10.00 €	BCN → IST → JFK	Sat 22 Oct - 11:45	Sun 23 Oct - 11:05	29h 20m	3.00 €/kg Select
Turkish Airlines	GENERAL CARGO	2.90 €/kg	10.00 €	BCN → IST → JFK	Sat 22 Oct - 08:35	Sun 23 Oct - 11:05	32h 30m	3.00 €/kg Select

4. Click on the rate card that best suits your requirement. This will bring up all shipment details such as company name, service, aircraft information, flight number, date of departure and arrival, flight duration and total price. Click on the blue button containing the price per kg and the total price to move forward. As you hover above it, the text changes to **Select**.

Your choice

Airline	Service	Rate	Surcharges	Itinerary	Departure	Arrival	Duration	
EL AL	Cargo First	3.50 €/kg	All-in	BCN → TLV → JFK	Sat 22 Oct - 23:00	Mon 24 Oct - 15:20	46h 20m	3.50 €/kg / € 350
Airline	Aircraft	Flight #			Departure	Arrival	Duration	
LY	→ 739	LY392	BCN → TLV		22/10/2022 - 23:00	23/10/2022 - 04:10	4h 10m	
LY	→ 789	LY009	TLV → JFK		24/10/2022 - 10:30	24/10/2022 - 15:20	11h 50m	

More options based on the selected departure date **Sat 22 OCT**

Sort by: Price

Turkish Airlines	GENERAL CARGO	2.90 €/kg	10.00 €	BCN → IST → JFK	Sat 22 Oct - 08:10	Sun 23 Oct - 11:05	32h 55m	3.00 €/kg / € 300
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Tip: You

will see other flight options underneath the main result. Use the **Sort by** function to organize these by price, departure date, arrival date or flight duration.

5. After you have selected your option, you will be redirected to the **Review and book** page. Here is where you can view your details and flight information, the total price of shipment, load information and any other additional information. Check your details are correct, enter your AWB and click **Book this shipment**.

Itinerary

→ →

Total transit time: 34h 10m 295.72 kg CO₂e

→

Departure Tue 25 Oct - 22:20 London Heathrow Airport (LHR)	4h 45min	Arrival Wed 26 Oct - 05:05 Ben Gurion International Airport (TLV)
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Departure Thu 27 Oct - 05:50 Ben Gurion International Airport (TLV)	4h 40min	Arrival Thu 27 Oct - 09:30 Barcelona-El Prat Airport (BCN)
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Amount due

Airfreight rate:
Total freight:
Total surcharges: All in

Total amount

Operational times

LAT Tue 25 Oct - 16:20
TOA Thu 27 Oct - 15:59

Drop-off address:
CARGO POINT BEDFONT ROAD STANWELL STAINES MIDDLESEX TW197LU,UK

Pickup address:
Information not provided. Please contact the airline provider directly for any assistance.

Shipment details

Airline: EL AL
Service: Standard, Standard
Goods type: General Cargo

Load information

To be confirmed by the handling agent at the airport

Load: 2 Units/Boxes
Total shipment: 0.25 cbm 100 kg

Gross weight: 100 kg
Volume weight (1:6): 41.7 kg
Chargeable weight: 100 kg

[View more details](#)

If your actual shipment is different from the information provided, you may incur in additional fees and will be charged accordingly.

Additional information

[Remarks that may affect your eBooking](#)

ALL IN price included fuel and risk, other local expenses, if applicable, are excluded
Booking is subjected to security check
This service is for General Cargo only. If the shipment contains batteries, please coordinate in advance with the GSA before delivery.

Leave the AWB number blank and an AWB will be assigned automatically, or enter it manually.

AWB number	AWB type
<input type="text" value="114"/>	<input type="text" value="Select your AWB type"/>

Use from AWB stock (This option is currently unavailable because you used all your AWB numbers from stock)

[Set notifications for this eBooking](#)

Book this shipment

*By clicking "Book this shipment" you accept [Terms and conditions](#)

Tip: some airlines allow you to use AWB stock from the stock registered on your WebCargo account. If you have AWB stock and want to use it, click on the

Use from AWB stock button.

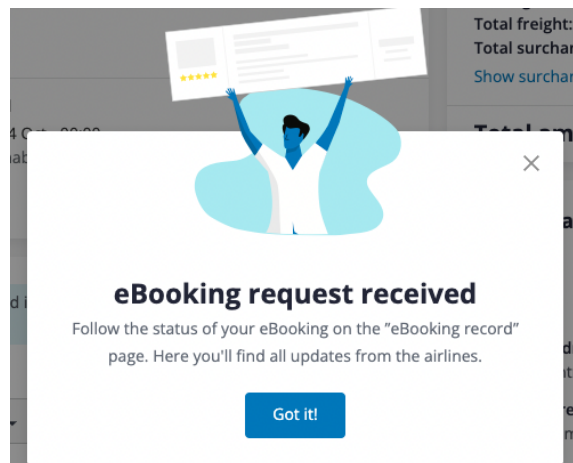
Alternatively, some airlines do not require you to have stock. A message will show stating **Leave the AWB number blank and an AWB will be assigned automatically, or enter it manually**. In this instance, you can click on the **Book this shipment** button without having to enter any number.

ⓘ Leave the AWB number blank and an AWB will be assigned automatically, or enter it manually. ×

AWB number	AWB type
<input type="text" value="114"/>	<input type="text" value="Select your AWB type"/>

Use from AWB stock (This option is currently unavailable because you used all your AWB numbers from stock)

Once **Book this shipment** is clicked, you'll receive an on-screen confirmation saying that your eBooking request has received.



A confirmation email will also be sent to you if everything has been processed correctly.

Bear in mind that clicking the **Book this shipment** button will mean you accept the terms and conditions for the shipment.

Book this shipment

**By clicking "Book this shipment" you accept [Terms and conditions](#)*

6. To view the status of your current shipment, click on the **My eBookings** tab. Filter your eBookings by clicking on the Pending, Confirmed or Canceled tabs.

WEB CARGO By Freightos [New eBooking](#) [Home](#) [Air](#) **[My eBookings](#)** [Tools](#) [Settings](#) QAarmy

eBooking Record

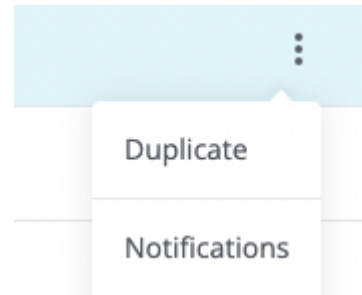
[Create new eBooking](#)

Airline: Enter airline name AWB: Enter AWB number User: All Origin: Enter origin(s) Destination: Enter destination(s) eBooking date: Select Date Status: All [Search](#)

[All](#) [Pending](#) [Confirmed](#) [Canceled](#) [Possible consolidations](#)

Airline	AWB	User	Route	eBooking date	Flight date	Weight	eBooking & Tracking status
Air Madagascar	258-48169516	QAarmy	MAD > BKK	21/10/2022	22/10/2022	166.7 Kgs V	Confirmed by airline ⋮
Interair	625-10885825	QAarmy	SFO > BKK	21/10/2022	31/12/2023	166.7 Kgs V	Awaiting confirmation from airline ⋮
Air Madagascar	258-85599791	QAarmy	MAD > BKK	21/10/2022	22/10/2022	166.7 Kgs V	Awaiting confirmation from airline ⋮
Air Madagascar	258-19773552	QAarmy	MAD > BKK	21/10/2022	22/10/2022	166.7 Kgs V	Confirmed by airline ⋮
Interair	625-83227981	QAarmy	MAD > BKK	21/10/2022	23/10/2022	220 Lbs G	Confirmed by airline ⋮

Tip: Copy shipment details from an existing shipment to make a new one. Click on the 3 dots to the right of the eBooking and select **Duplicate**. The search form will copy over the shipment details, so you don't have to.



Finally, click on any of your eBookings to view the flight details. With some airlines, you can edit your eBooking and resubmit the booking request. Bear in mind that in this instance, the airline will need to reconfirm the booking. If you are within the permitted time frame to cancel your eBooking, you can also do this from this screen.

eBooking **258-48169516** Confirmed by airline [Set notifications](#)

[eBooking summary](#) [Activity history](#)

Itinerary

MAD → **BKK**

Total transit time: 8h 443.44 kg CO₂e

Air Madagascar **MD7839**

Departure	FREIGHTER	Arrival
Sat 22 Oct - 09:00 Adolfo Suarez Madrid-Barajas Airport (MAD) 8h	Sat 22 Oct - 22:00 Suvarnabhumi Airport (BKK)

[Edit eBooking](#) [Cancel eBooking](#)

Editing certain information of this eBooking may require you to search for new flights and make a new eBooking.